

LT01115 Questions and Responses Set 2

1. Are vendors within the state of Iowa going to be giving preference over vendors from other parts of the country?

A: Please see Standard Terms and Conditions in the proposal.

2. What is the budget allocated for the tasks described in the RFP?

A: Estimated expenditures for projects are not released to vendors prior to evaluation of bid responses.

3. How many vendors do you anticipate will be bidding on this project?

A: This bid opportunity is publicly posted, there is no known number of responses until the bids are submitted.

4. In section 3.4.1(c), Section 3, Specifications and Technical Requirements (on p. 20 of 50) of the RFP, the requirement reads: "Trip shall start when a speed of 15 mph is detected". Is it intended that the teen driver will start the application at the beginning of each trip? Or, is the intention that the application should start automatically at 15 mph?

A: It is intended that the application start automatically at 15 mph.

5. Does DOT have any restrictions of usage of third party webservice provides like Amazon webservices?

A: No.

6. Similarly, does DOT have any preferences for payment services?

A: Any PCI compliant payment service is acceptable.

7. Is DOT expecting all the functionalities to be implemented by sep-2014 including desired functionalities?

A: Section 3.4.5 requires bidders to propose a timeline for the project. Once the proposals are reviewed and evaluated according to the award criteria, the project timelines will be determined between the awarded contractor and the Iowa DOT.

8. Certain features are not supported by OS like blocking calls on iOS, in that case will it be ok if this is replaced by other functionality such as while driving if call is in progress, notify parent immediately through SMS / email / push notification to parent's mobile?

A: The Iowa DOT understands that there are limitations with this emerging technology as it relates to blocking call and texts on iOS. What the Iowa DOT is looking for is the vendor that is most qualified to create the teen safe driving app, even with those limitations. Vendors

that respond to the specifications in the RFP by demonstrating proficiency with the technologies involved will be rated accordingly, even if that response addresses limitations in the current technology, and suggested remediation for those limitations.

9. For data analysis, data transfer is DOT looking for automated way of reporting? Will it be ok if it is a manual process?

A: Manual data transfer of the analysis database is acceptable.

10. How will be the recurring payment will be provided by DoT for teen aged drivers?

A: The vendor will invoice the Iowa DOT on a monthly basis. The invoice will include the number of teen drivers being billed for in the month, as well as the number of teen drivers added and dropped during the month.

11. Is DOT going to provide all the flows of the mobile app as well as web portal (wireframes) as this is not included in DOT responsibilities.

A: This will be the vendor's responsibility, with Iowa DOT signing off as part of the user acceptance.

12. For Training, is DOT expecting only for initial period or this will be present throughout the period of 6 years when this application will be handled by vendor?

A: It is intended that Iowa DOT staff participating in the project team will become proficient using the system during the testing period and will be able to train additional Iowa DOT staff as necessary during the implementation of the application. Additional training beyond that time will be the Iowa DOT's responsibility. Also note that, as per section 3.3.1.w., training shall also include on-line help and tutorials for the application and the parent portal.

13. We understand, "The Iowa DOT will pay the monthly subscription fee for Iowa driver's aged 14-17". Would the DOT pay for All or part of development cost?

A: Each vendor's cost proposal will include three parts, the application development cost, the annual maintenance cost, and the monthly participant fee.